



Legislative Decree n. 196 of 30 June 2003
Personal Data Protection Code

List of the subjects involved in the provision of services
INFORMATION SHEET PROVIDED PURSUANT TO ART.13 OF LEGISLATIVE DECREE 196/03 (UPDATED
TO 1 October 2011)

SEC SERVIZI S.c.p.A. Via Transalgaro, 1 - 35129 Padova	External data processor	Electronic data processing and management of Information Systems
EDP SERVICES S.p.A. Via Martiri Giuliani e Dalmati 2a 35129 Padova (PD)	External data processor	Handling of printed matters and enveloping
BT Italia S.p.A. Via Tucidide 56 20134 Milano Mi	External data processor	Antispam services and network security management
PHONETICA S.p.A. Via I Maggio 13 20037 Paderno Dugnano(MI)	External data processor	Call center outsourcing services

Staff responsible for processing personal data

Manager of Information Systems	Internal data processor	Fulfilment of technical and organizational requirements
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LIST OF OTHER PARTIES TO WHOM DATA MAY BE COMMUNICATED

Services concerning the electronic payment system and/or telematic links between banks	
<ul style="list-style-type: none"> BANCA D'ITALIA (*) 	Credit Risk Bureau and Interbank Alarm Office (<i>CAI-Centrale Allarme Interbancaria</i> ex Art.36 of Legislative Decree 507/99)
<ul style="list-style-type: none"> SIA S.p.A. 	Electronic services relating to collection and payment systems
<ul style="list-style-type: none"> SECETI S.p.A. 	Electronic payment services Application center
<ul style="list-style-type: none"> ICBPI S.p.A. 	Payment services and systems
Independent auditors:	
<ul style="list-style-type: none"> BDO S.p.A. 	Account auditing
On-line database consultation services	
<ul style="list-style-type: none"> CERVED S.p.A. 	Access to the Chamber of Commerce, dishonoured bills and land registry databases
<ul style="list-style-type: none"> CRIBIS D&B S.p.A. 	Access to the Chamber of Commerce, dishonoured bills, land registry and credit status databases
Express carriers	
<ul style="list-style-type: none"> DHL 	Domestic and international deliveries
<ul style="list-style-type: none"> TNT 	Domestic and international deliveries
<ul style="list-style-type: none"> UPS 	Domestic and international deliveries
<ul style="list-style-type: none"> COLUS Srl 	Deliveries within Rome city limits
<ul style="list-style-type: none"> General Logistics Systems Italy S.p.A. 	Domestic deliveries



Services concerning management of labor relations	
• STUDIO MARCO VINCI	Prevention and protection services (ex Law 81/2008)
• CASPIE	Healthcare insurance
• CASDIC	Long Term Care (L.T.C.) assistance for the bank's personnel
• ACE EUROPE	Accident insurance
• NEWMED S.p.A.	Call Center for information inquiries on Long Term Care (L.T.C.) assistance
• COMPUTING SYSTEM S.r.l.	Updating of Long Term Care (L.T.C.) services lists
• TICKET RESTAURANT S.p.A.	Meal Vouchers
• FONDO PENSIONI PREVIGEN	Supplementary Pension Fund
• UMBRA CONTROL	Manufacturing of ID Badges

(*)Parties to whom data may be communicated for mandatory entry in the centralized risk survey system