



Dear Customer,

Banca UBAE wishes to inform its valued clients and correspondents that, in light of the current epidemiological emergency caused by the spread of Covid-19, has introduced technical and organizational measures aimed at ensuring an adequate level of its Services, by implementing remote working as well as maintaining the presence of some onsite staff for key activities.

In particular, it should be noted that the Milan Branch has been temporarily closed and all the relevant personnel is now working by means of smart-working.

Rome branch is open from Monday to Friday from 8.25 to 13.25 and receives the Clients by appointment to be requested by means of email, addressed to [sportelloroma@ubae.it](mailto:sportelloroma@ubae.it).

In order to limit the possible inconveniences caused, Banca UBAE offers its clients the tools necessary to independently process essential banking transactions (payment orders, payment of bills, F24, telephone top-ups etc) by means of home-banking and corporate-banking tools, as well as prepaid debit and credit cards to individuals or companies.

Finally, please rest assured that the Bank carefully and continuously monitors the situation as it evolves and remains at your full disposal should you have any queries or concerns, which may be sent to the following email address: [Info\\_Covid19@ubae.it](mailto:Info_Covid19@ubae.it)

In the hope that we return to being fully operational soon, we extend our best regards.

Banca UBAE SpA

**BANCA UBAE S.P.A.**

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